



ARKEMA



ArkemaGoodiz

Arkema Goodiz web shop user guide

- **How to create an account**
- **Your account**
- **Find products**
- **Place an order**
- **Customer Support**

How to create an account

Welcome to Arkema Goodiz web shop at www.arkemagoodiz.com

If you are a new customer, you must first register, in order to use the site.

Please click on the Create an Account button as shown on the left.

Please note that we kindly ask you to review the [General Terms of use](#) and the [Privacy policy](#) prior to proceeding with your registration. At the next step of the registration process we will request your agreement to the [General terms of use](#) and the [Privacy policy](#).

Please be sure to email us if your email address is on a domain different than the domains on the list below:

Arkema.com
Bostik.com
Bosik.com.fr
Bostic-eu.com
Bostikpolska.pl
Bostik.gr



If there is a different issue, please do not hesitate to email or call us at +33 (0) 177-75-7660 (international charges may apply)
We are available to answer your questions between 09:00 and 18:00 (CET) on any business day

LOGIN OR CREATE AN ACCOUNT

REGISTERED CUSTOMERS

If you have an account with us, please log in.

Email Address *

Password *

I'm not a robot



reCAPTCHA
Privacy - Terms

* Required Fields

[Forgot Your Password?](#)

LOGIN

NEW CUSTOMERS

ARKEMA Goodiz is custom-designed for the ARKEMA Group. To use the site the registration is mandatory. Once the registration is approved by the site administrator and ARKEMA Group you will be notified. Upon approval, you will be able to place orders, view and track your orders in your account.

CREATE AN ACCOUNT

How to create an account - 2

As with every account creation, you need to insert some data:

First Name

Last Name

Email address belonging to one of the domains listed below

Arkema.com

Bostik.com

Bosik.com.fr

Bostic-eu.com

Bostikpolska.pl

Bostik.gr

Phone number

Company name

Please your company from the dropdown menu of predefined Arkema Group companies

Position you are currently holding

A password of your choice

A confirmation of the password you have chosen

At this step of the registration process, in addition to your data we will request your agreement to the [General terms of use](#) and the [Privacy policy](#). You can agree to those by ticking the field after you have chosen a password.

Please note that the password you choose will be the password you need to use to login into the site after your registration has been confirmed.

CREATE AN ACCOUNT

Please enter the following information to create your account.

* Required Fields

<p>First Name *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Company *</p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #f9f9f9;"> --Please Select-- </div>
<p>Last Name *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Position *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>
<p>Email Address *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Password *</p> <input style="width: 90%; border: 1px solid #ccc;" type="password"/>
<p>Phone *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Confirm Password *</p> <input style="width: 90%; border: 1px solid #ccc;" type="password"/>

I agree General terms of use

I'm not a robot

reCAPTCHA
 [Privacy](#) • [Terms](#)

← BACK
REGISTER

How to create an account - 3

The last two steps the site will ask you to take in order to complete your registration are the well known “I’m not a robot” confirmation and pressing the “REGISTER” button.

You will receive a notification that you have created an account and within the next couple of working days another notification after the account has been validated and ready to use.


If there is an account creation or account access issue, please do not hesitate to us at arkema.support@kingswaygroup.fr or call us at +33 (0) 177-75-7660 (international charges may apply)

We are available to answer your questions between 09:00 and 18:00 (CET) on any business day.

CREATE AN ACCOUNT

Please enter the following information to create your account.

* Required Fields

First Name *	Company *
<input type="text" value="Boris"/>	<input type="text" value="ARKEMA SA"/>
Last Name *	Position *
<input type="text" value="TILOV"/>	<input type="text" value="Customer Service"/>
Email Address *	Password *
<input type="text" value="boris.tilov@wapi.bg"/>	<input type="password" value="*****"/>
Phone *	Confirm Password *
<input type="text" value="+359899600569"/>	<input type="password"/>
<input checked="" type="checkbox"/> I agree General terms of use	
<input checked="" type="checkbox"/> I'm not a robot 	

< BACK

REGISTER

Forgot your password?

Please note that the password you choose during the account creation process will be the password you need to use to login into the site after your registration has been confirmed.

Should you forget your password, please follow the “Forgot Your Password” link under the Registered Customers login. You will receive a link to reset your password. As shown below.

If there is a different issue, please do not hesitate to email us at arkema.support@kingswaygroup.fr or call us at +33 (0) 177-75-7660 (international charges may apply) We are available to answer your questions between 09:00 and 18:00 (CET) on any business day.

LOGIN OR CREATE AN ACCOUNT

REGISTERED CUSTOMERS

If you have an account with us, please log in.

Email Address *

Password *

I'm not a robot



reCAPTCHA
Privacy - Terms

* Required Fields

[Forgot Your Password?](#)

LOGIN

FORGOT YOUR PASSWORD?

RETRIEVE YOUR PASSWORD HERE

Please enter your email address below. You will receive a link to reset your password.

* Required Fields

Email Address *

I'm not a robot



reCAPTCHA
Privacy - Terms

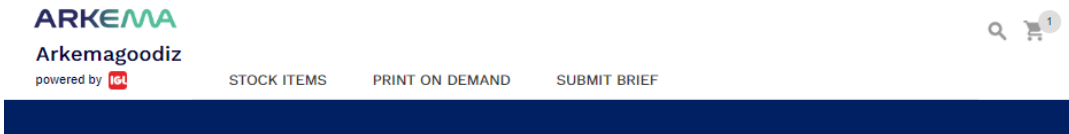
[← BACK TO LOGIN](#)

SUBMIT

My account

You will be able to access your account data from anywhere on the site by clicking on the "Account" link in the upper right corner of the page – shown on the right here.

Clicking on "My account" link will take you to the account dashboard as shown below:



MY ACCOUNT

[ACCOUNT DASHBOARD](#)

[ACCOUNT INFORMATION](#)


[ADDRESS BOOK](#)


[MY ORDERS](#)


[MY PRODUCT REVIEWS](#)


[NEWSLETTER SUBSCRIPTIONS](#)


RECENTLY VIEWED PRODUCTS

 SET OF 10 RECYCLED SHOPPING BAGS ARKEMA

 JOVA 23" UMBRELLA WITH WOODEN SHAFT AND HANDLE

 ORIOLE RPET DRAWSTRING BACKPACK

 STARK PORTABLE BLUETOOTH® SPEAKER - SILVER

 METEOR QI® WIRELESS CHARGING PAD - WHITE

MY DASHBOARD

Hello, Nathalie Musseau!

From your My Account Dashboard you have the ability to view a snapshot of your recent account activity and update your account information. Select a link below to view or edit information.

ACCOUNT INFORMATION

CONTACT INFORMATION

Nathalie Musseau
Nathalie.Musseau@Kingswaygroup.fr

[EDIT](#) [CHANGE PASSWORD](#)

NEWSLETTERS

You are currently not subscribed to any newsletter.

[EDIT](#)

ADDRESS BOOK MANAGE ADDRESSES

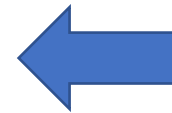
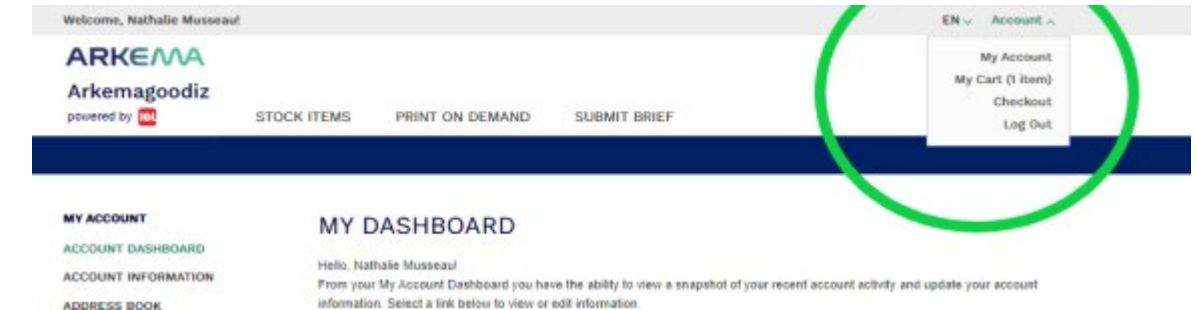
BILLING ADDRESS

Nathalie Musseau
ARKEMA FRANCE - CETIA
CSP COMPTABILITE FOURNISSEURS TSA 70101
PIERRE BENITE CEDEX, Rhône, 69492
France
T: (+33)(0)1 49 00 80 80
VAT: FR 32319632790

DEFAULT SHIPPING ADDRESS

You have not set a default shipping address.

[EDIT ADDRESS](#)



The Dashboard will offer shortcuts to modify your account settings:

- Change the password
- Unsubscribe/ Subscribe to the site newsletter
- Manage addresses
- Review your orders
- Check your product reviews

My account - 1

ARKEMA

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STOCK ITEMS

PRINT ON DEMAND

SUBMIT BRIEF

ARKEMA

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STOCK ITEMS

PRINT ON DEMAND

SUBMIT BRIEF



MY ACCOUNT

ACCOUNT DASHBOARD

ACCOUNT INFORMATION

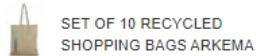
ADDRESS BOOK

MY ORDERS

MY PRODUCT REVIEWS

NEWSLETTER SUBSCRIPTIONS

RECENTLY VIEWED PRODUCTS



SET OF 10 RECYCLED SHOPPING BAGS ARKEMA



JOVA 23" UMBRELLA WITH WOODEN SHAFT AND HANDLE



ORIOLE RPET DRAWSTRING BACKPACK



STARK PORTABLE BLUETOOTH® SPEAKER - SILVER



METEOR Qi® WIRELESS CHARGING PAD - WHITE

EDIT ACCOUNT INFORMATION

ACCOUNT INFORMATION

First Name * * Required Fields

Last Name *

Email Address *

Phone *

Position *

Current Password *

Change Password

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MY ACCOUNT

ACCOUNT DASHBOARD

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RECENTLY VIEWED PRODUCTS



SET OF 10 RECYCLED SHOPPING BAGS ARKEMA



JOVA 23" UMBRELLA WITH WOODEN SHAFT AND HANDLE

ADDRESS BOOK

ADD NEW ADDRESS

DEFAULT ADDRESSES

DEFAULT BILLING ADDRESS

Nathalie Musseau
 ARKEMA FRANCE - CETIA
 CSP COMPTABILITE FOURNISSEURS TSA 70101
 PIERRE BENITE CEDEX, Rhône, 69492
 France
 T: (+33)(0)1 49 00 80 80
 VAT: FR 32319632790

DEFAULT SHIPPING ADDRESS

You have no default shipping address in your address book.

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ADDITIONAL ADDRESS ENTRIES

You have no additional address entries in your address book.

Show above are the details of the options to edit the account information and the address book entries

My account - 2

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STOCK ITEMS

PRINT ON DEMAND

SUBMIT BRIEF

MY ACCOUNT

ACCOUNT DASHBOARD

ACCOUNT INFORMATION

ADDRESS BOOK

MY ORDERS

MY PRODUCT REVIEWS

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MY ORDERS

You have placed no orders.

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STOCK ITEMS

PRINT ON DEMAND

SUBMIT BRIEF

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MY ORDERS

MY PRODUCT REVIEWS

NEWSLETTER SUBSCRIPTIONS

MY PRODUCT REVIEWS

You have submitted no reviews.

« BACK

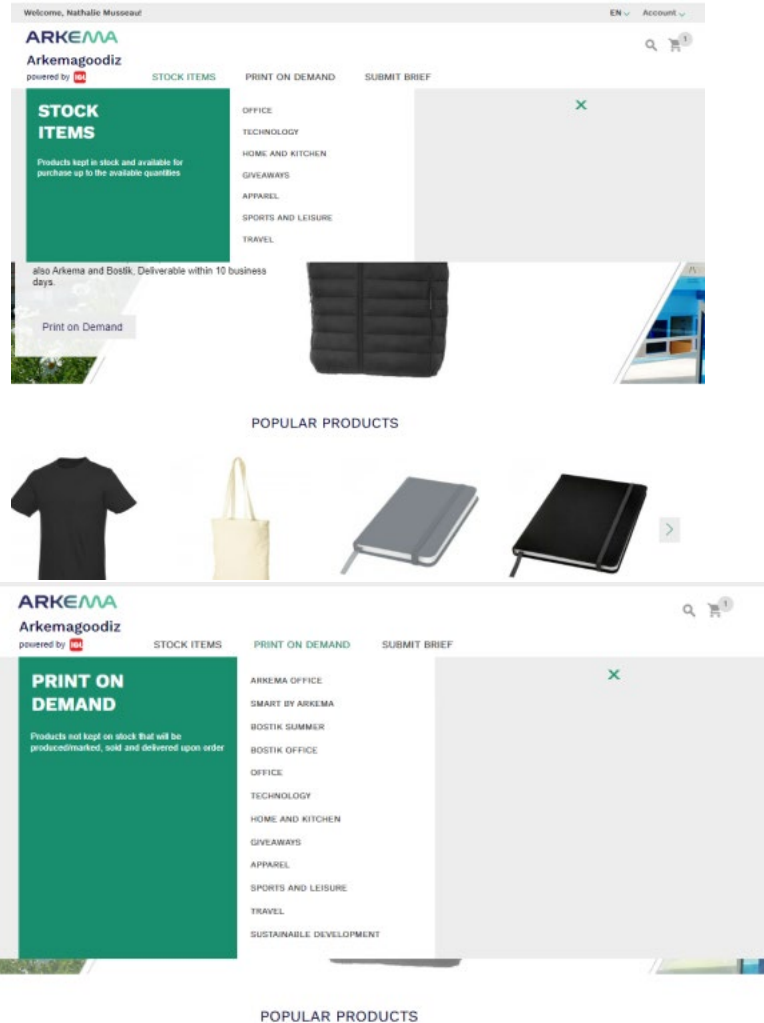
RECENTLY VIEWED PRODUCTS



SET OF 10 RECYCLED
SHOPPING BAGS ARKEMA

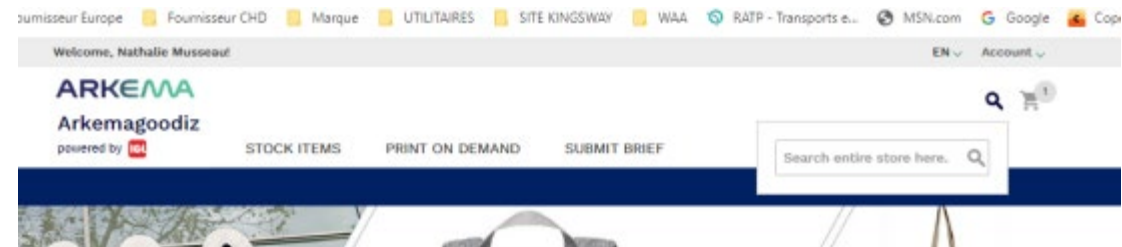
Show above are the details of the options to review your orders and to check your product reviews. Those fields will be populated with data once you have made an order and/ or submitted a product review.

Find products



Arkema Goodiz offers several options to identify the products you may want to order.

- **Browse the existing categories and subcategories of products (shown on the left)**
 - Hover your mouse over the main “Stock items” and “Print on demand” Categories
 - You will then be able to choose from the available subcategories.
 - On Stock products from the catalogue are kept in stock and available for purchase up to the available quantities. Delivery times range from 2 business days for France and 3 to 5 days for the rest of Europe to 5 to 10 business days for Russia (excluding customs procedures time)
 - Print on Demand products are enlisted in the catalogue, but are not kept on stock by the supplier and shall be produced/marked, sold and delivered upon order. Lead time for Print on Demand items is 10 business days.
- **Use the search tool (shown below)**
 - Alternatively you could type the name of the product you are looking for and use the search tool



Find products - 1



SHOP BY

SORT BY: Position | SHOW: 24 per page | VIEW: [Grid Icon]

PRICE

- €0.00 - €9.99 (4)
- €10.00 - €19.99 (4)
- €20.00 - €29.99 (1)
- €30.00 - €39.99 (6)
- €40.00 and above (3)


COLOR

- Black (2)
- Blue (3)
- Natural (1)
- Navy (1)
- White (8)

MATERIAL


- 100% Recycled Materials (1)
- ABS, Bamboo (1)
- Other (11)
- PET Recycled Plastic (1)
- Plastic (1)

NEW




ARKEMA - BACKPACK IN 210 G / M² RECYCLED COTTON AND POLYESTER
€12.45

NEW




ARKEMA - 6-PANEL CAP IN RECYCLED COTTON 190GR
€5.95

NEW




ARKEMA - SET OF 5 BAMBOO METERS
€37.50

NEW



NEW



- Arkema Goodiz offers the possibility to view the most popular and the newest products via the “Popular Products” and the “New Products” sliders

POPULAR PRODUCTS

<

>

UNISEX ROUND NECK T-SHIRT - WHITE
€7.94




UNISEX POLO SHIRT
€13.99

ADHESIVE NOTEPADS
€0.68


>

SKY 650ML CAN
€5.06

NEW PRODUCTS

<

>

SET OF 10 USB KEY 2 D - ARKEMA
€42.15




SET OF 10 TOTE BAG ARKEMA
€12.82

PHOTO TULIP TUMBLER
€12.80


>

PHOTO THERMAL BOTTLE
€13.72

- Regardless of which category you are browsing you will be able to filter the products by:

- Price range
- Color
- Material

Thematic selection

Smart / Arkema / Bostik selection



FILTRE PAR

— PRIX

0,00 € - 9,99 € (4)
10,00 € - 19,99 € (9)
20,00 € - 29,99 € (1)
Plus de 40,00 € (1)

— COULEUR

Blanc (9)
Bleu (1)
Bleu / Translucide (1)
Couleur Du Clip Blanc Pour Définir (1)
Marin (2)
Naturel (1)

— MATERIEL

200 gr / m² 100% combed Ringspun cotton (1)
acier inoxydable 304 (1)
Bois de hêtre (1)
Céramique (1)
MAILLE JERSEY 150 gr / m² - 100% coton semi-peigné Ringspun (1)
Plastique ABS (4)
Plastique et aluminium (1)

TRIER PAR: Prix ▼ ↑

AFFICHER: 24 par page ▼ VOIR: ☰ ☱ ☲ ☳



RETRACTABLE BALLPOINT PEN
À PARTIR DE: 0,53 €



SKY 650ML CAN
À PARTIR DE: 3,42 €



STYLO BILLE SMART
À PARTIR DE: 0,27 €



NOUVEAU



NOUVEAU



TRIER PAR: Nom ▼ ↑

AFFICHER: 24 par page ▼ VOIR: ☰ ☱ ☲ ☳

NOUVEAU



ADAPTATEUR DE VOYAGE AVEC
4 PORTS USB
À PARTIR DE: 19,52 €

NOUVEAU



BATTERIE DE SECOURS ASAMA
DE 5 000 MAH EN PAILLE DE
BLÉ - BEIGE
À PARTIR DE: 10,37 €

NOUVEAU



CÂBLE ECO EN BOIS 10W
À PARTIR DE: 25,31 €



FAN
À PARTIR DE: 1,95 €



SUN VISOR
À PARTIR DE: 2,96 €



ADJUSTABLE STRAP
À PARTIR DE: 5,70 €

Can't find the product I'm looking for?

Can't find the product you are looking for?

You have seen elsewhere a product you'd like to see at Arkema Goodiz?

You feel inspired and have an idea about a new product?

We'd love to help.

This is why Arkema Goodiz has a "Submit a Brief" section.

It is accessible from anywhere on the site.

Please let us know about your vision by describing the details:

- The intended product name
- Please attach any files that are pertinent to your idea
- Let us know the intended size, material, the printing methods, colors
- Please share the intended logo position, brand, target price, lead market
- Please give us the data for the quantities, delivery date, weight limits and product color

The fields marked * are mandatory – the rest of the data is optional

Our Procurement team will notify you within an hour to confirm they have received the Brief submitted and will return to you within the next 24 business hours.

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STOCK ITEMS PRINT ON DEMAND SUBMIT BRIEF

Home page / Submit brief

SUBMIT BRIEF

Please enter the following information to submit a brief for the development of a custom item.

* Required Fields

CUSTOMER INFORMATION

First Name *
Nathalie

Last Name *
Musseau

Email *
Nathalie.Musseau@Kingswaygroup.fr

Phone *
+33147052424

Company *
ARKEMA FRANCE - CETIA (France)

Position *
Kingsway

ITEM DETAILS

Item name *

Brand *
--Please Select--

Target Price per piece in Euro *

Lead market *

Quantity (pieces) *

Delivery date *

Weight limitation *

Pieces per carton

Specific packaging

Product color *

SELECT FILES

Size *

Material *

Printing method *

Colors per logo *

* Max: 256MB; Allowed file types: png, gif, jpeg, pdf

Place an order - 1

NEW



SET OF 10 RECYCLED SHOPPING BAGS ARKEMA

SKU: KW999010014

AVAILABLE

AVAILABLE QUANTITY: 233

PRICE

€32.00

YOUR PRICE INCLUDING DECORATION

DELIVERY TIME:

2 jours ouvrés (Europe 3-5 jours ouvrés; Russie 5-11 jours ouvrés) *disponible à partir du 8 décembre

MINIMUM ORDER QUANTITY: 1

DESCRIPTION:

Shopping bag in cotton blend and recycled polyester 150 g / m² with a drop handle length of 31 cm. Recycled cotton is made from pre-consumer waste generated by textile factories during the cutting process. Similar colors are mixed together, which means no additional dyeing is needed. This bag folds easily to fit in a small space. Due to the nature of recycled cotton, there may be a very slight variation in color. This feature distinctly adds to a more authentic appearance. Product size: 38 x 42 cm
Material (s): Recycled cotton, 150 g / m², Recycled polyester

SPECIFICATIONS:

Printing : Full process Colors - Logo Arkema on 1 side

QTY:

+
-

You have already chosen a product and clicking the product image.
You are on the product page now and you wish to place an order.

The product page will display the following data:

- The product name and SKU #
- Availability status and quantity
- Price
- Minimum order quantity (MOQ)
- The product description
- The product specifications
- General product information
- Packaging information

The next step in making the purchase is to choose the quantity and add it to the shopping cart

Place an order - 2


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[STOCK ITEMS](#)
[PRINT ON DEMAND](#)
[SUBMIT BRIEF](#)


SHOPPING CART

PRODUCT	PRICE	QTY	SUBTOTAL
 SET OF 10 RECYCLED SHOPPING BAGS ARKEMA SKU: KW999010014	€32.00	<input type="text" value="3"/>	€96.00

[EMPTY CART](#)
[UPDATE SHOPPING CART](#)
[CONTINUE SHOPPING](#)

ESTIMATE SHIPPING AND TAX

Terms of delivery outside EU - DAP

COUNTRY *

Shipping Method

Standard delivery (3-5 days) - €10.51

DISCOUNT CODES

[APPLY](#)

SUBTOTAL	€96.00
SHIPPING & HANDLING (SELECT SHIPPING METHOD - STANDARD DELIVERY (3-5 DAYS))	€10.51
TAX	€21.30

GRAND TOTAL €127.81
[PROCEED TO CHECKOUT](#)

In your shopping cart you will see an estimate of the shipping cost, depending on the selected destination and order amount.

The shipping costs will be added to the total order amount, as well tax (if applicable).

All orders for France above 250 EUR are with free shipping.

All orders outside France above 500 EUR are with free shipping (except Russia)

The next step of the purchasing process is to proceed to Checkout

Place an order – 3 (My billing and shipping address are the same)

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STOCK ITEMS

PRINT ON DEMAND

SUBMIT BRIEF

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

BILLING INFORMATION

Select a billing address from your address book or enter a new address. * Required Fields

Nathalie Musseau, CSP COMPTABILITE FOURNIS

- Ship to this address
 Ship to different address

CONTINUE

YOUR CHECKOUT PROGRESS

BILLING ADDRESS
 SHIPPING ADDRESS
 SHIPPING METHOD
 PAYMENT METHOD

You have proceeded to checkout

- Your billing address is pre-defined, depending on the company you work for
- You can choose to have your order shipped to the same address
- If this is the case you can continue to the next step of the checkout process
- Currently Arkema Goodiz offers only standard delivery
- The delivery times vary depending on your location

- On Stock products from the catalogue are kept in stock and available for purchase up to the available quantities. Delivery times range from 2 business days for France and 3 to 5 days for the rest of Europe to 5 to 10 business days for Russia (excluding customs procedures time)

- Print on Demand products are enlisted in the catalogue, but are not kept on stock by the supplier and shall be produced/marked, sold and delivered upon order. Lead time for Print on Demand items is 10 business days.

- All orders for France above 250 EUR are with free shipping.
- All orders outside France above 500 EUR are with free shipping (except Russia)

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

SHIPPING METHOD

Select Shipping Method

Standard delivery (3-5 days) €9.55

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CONTINUE

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
 Wapi
 Address
 Paris, Paris, 75000
 France
 T: 854654
 VAT: 123

SHIPPING ADDRESS | CHANGE

Boris TILOV
 Wapi
 Address
 Paris, Paris, 75000
 France
 T: 854654
 VAT: 123

SHIPPING METHOD
 PAYMENT METHOD



ARKEMA



19 juillet 2022

Place an order – 4 (My billing and shipping address are the different)

CHECKOUT

1 BILLING INFORMATION
2 SHIPPING INFORMATION
3 SHIPPING METHOD
4 PAYMENT INFORMATION
5 ORDER REVIEW

BILLING INFORMATION

Select a billing address from your address book or enter a new address. * Required Fields

Boris TILOV, Address, Paris, Paris 75000, France

Ship to this address
 Ship to different address

[CONTINUE](#)

YOUR CHECKOUT PROGRESS

BILLING ADDRESS

SHIPPING ADDRESS

SHIPPING METHOD

PAYMENT METHOD

You have proceeded to checkout and want to enter a shipping address different than the billing address

- Your billing address is pre-defined, depending on the company you work for
- You can choose to have your order shipped to an address different than your billing address
- If this is the case, please choose the “Ship to a different address” option
- Then please choose “New address” from the drop down menu

CHECKOUT

1 BILLING INFORMATION
2 SHIPPING INFORMATION
3 SHIPPING METHOD
4 PAYMENT INFORMATION
5 ORDER REVIEW

SHIPPING INFORMATION

Select a shipping address from your address book or enter a new address.

Boris TILOV, Address, Paris, Paris 75000, France

Boris TILOV, Address, Paris, Paris 75000, France

New Address

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[CONTINUE](#)

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING ADDRESS

SHIPPING METHOD

PAYMENT METHOD

Place an order – 5 (continued)

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

SHIPPING INFORMATION

Select a shipping address from your address book or enter a new address.

New Address

* Required Fields

First Name *	Country *
<input type="text" value="Boris"/>	<input type="text" value="France"/>
Last Name *	State/Province *
<input type="text" value="TILOV"/>	<input type="text" value="Paris"/>
Company	City *
<input type="text" value="Wapi"/>	<input type="text" value="Paris"/>
Telephone *	Zip *
<input type="text" value="854654"/>	<input type="text" value="75000"/>
Fax	Address *
<input type="text"/>	<input type="text" value="Address"/>
	Address 2
	<input type="text"/>

Save in address book

Use Billing Address

< BACK

CONTINUE

- Once you have entered your new shipping address as shown on the left, please click “Continue”
- Currently Arkema Goodiz offers only standard delivery
- The delivery times vary depending on your location

- On Stock products from the catalogue are kept in stock and available for purchase up to the available quantities. Delivery times range from 2 business days for France and 3 to 5 days for the rest of Europe to 5 to 10 business days for Russia (excluding customs procedures time)
- Print on Demand products are enlisted in the catalogue, but are not kept on stock by the supplier and shall be produced/marked, sold and delivered upon order. Lead time for Print on Demand items is 10 business days.
- All orders for France above 250 EUR are with free shipping.
- All orders outside France above 500 EUR are with free shipping (except Russia)

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

SHIPPING METHOD

Select Shipping Method

Standard delivery (3-5 days) €9.55

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CONTINUE

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T. 854654
VAT: 123

SHIPPING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T. 854654
VAT: 123

SHIPPING METHOD

PAYMENT METHOD

Place an order - 6

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

PAYMENT INFORMATION

Purchase Order

Purchase Order Number *

Please Upload Your Purchase Order Receipt: *

SELECT FILES

Bank Transfer Payment

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CONTINUE

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING METHOD | CHANGE

Select Shipping Method - Standard delivery (3-5 days) €9.55

PAYMENT METHOD

Choose a payment option

After you have confirmed the shipping address and reviewed the shipping method it is time to choose a payment option

The current payment options offered by Arkema Goodia are Purchase Order and Bank Transfer.

Purchase order (PO)

Please enter the PO number

Please upload the PO file

Bank Transfer

If you prefer to make your payment by bank transfer, you can submit your order, and then send proof of payment by email to: arkema.support@kingswaygroup.fr. Payment is due within seven (7) days of the date of order.

En faveur de: IGL

Banque: Credit Du Nord

Bureau de banque: RIVE GAUCHE ENTREP

RIB: 30076 02147 12573100200 40

IBAN (numéro de compte bancaire international): FR76 3007 6021 4712 5731 0020 040

Code BIC (code identifiant bancaire): NORDFRPP

Please note that it is mandatory to quote the order number when making the bank transfer.

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

PAYMENT INFORMATION

Purchase Order

Bank Transfer Payment

If you prefer to make your payment by bank transfer, you can submit your order, and then send proof of payment by email to: arkema.support@kingswaygroup.fr. Payment is due within seven (7) days of the date of order.

In favor of: KINGSWAY SAS
Bank: Credit Du Nord
Bank Office: RIVE GAUCHE ENTREP
RIB: 30076 02147 12573100200 40
IBAN (International Bank Account Number): FR76 3007 6021 4712 5731 0020 040

← BACK

CONTINUE

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING METHOD | CHANGE

Select Shipping Method - Standard delivery (3-5 days) €9.55

PAYMENT METHOD



19 juillet 2022

Place an order - 7

CHECKOUT

1 BILLING INFORMATION 2 SHIPPING INFORMATION 3 SHIPPING METHOD 4 PAYMENT INFORMATION 5 ORDER REVIEW

ORDER REVIEW

PRODUCT	PRICE	QTY	SUBTOTAL
SET OF 10 TOTE BAG ARKEMA	€12.82	3	€38.46
		Subtotal	€38.46
		Shipping & Handling (Select Shipping Method - Standard delivery (3-5 days))	€9.55
		Tax	€9.60
		Grand Total	€57.61

Forgot an Item? Edit Your Cart

PLACE ORDER

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING ADDRESS | CHANGE

Boris TILOV
Wapi
Address
Paris, Paris, 75000
France
T: 854654
VAT: 123

SHIPPING METHOD | CHANGE

Select Shipping Method - Standard delivery (3-5 days) €9.55

PAYMENT METHOD | CHANGE

Bank Transfer Payment

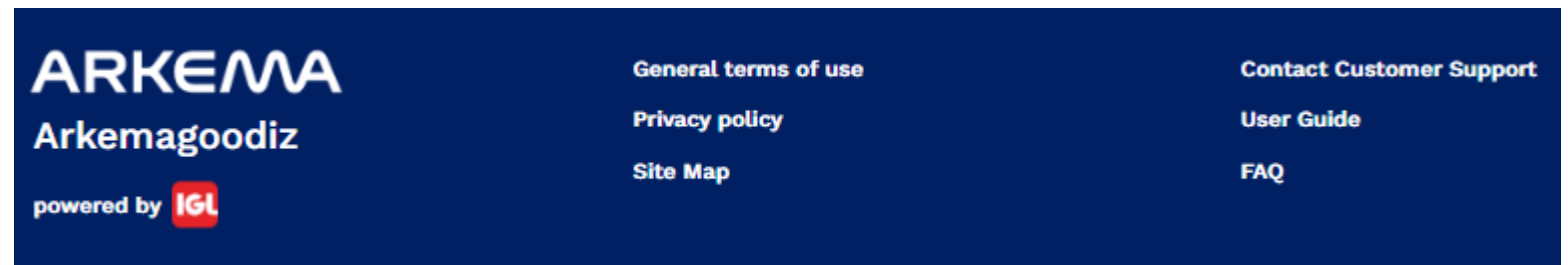
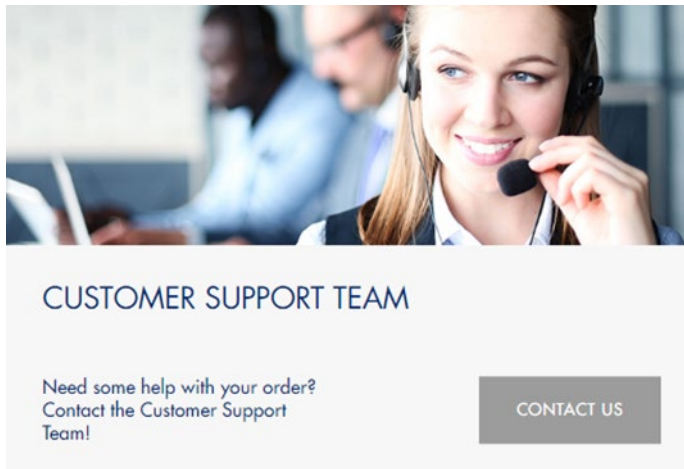
The last step of the ordering process is to place your order.

At this stage you will have the options to review your order and edit your cart if needed.

Should there be no need to make amends simply click “Place an order” and the order process will be completed.

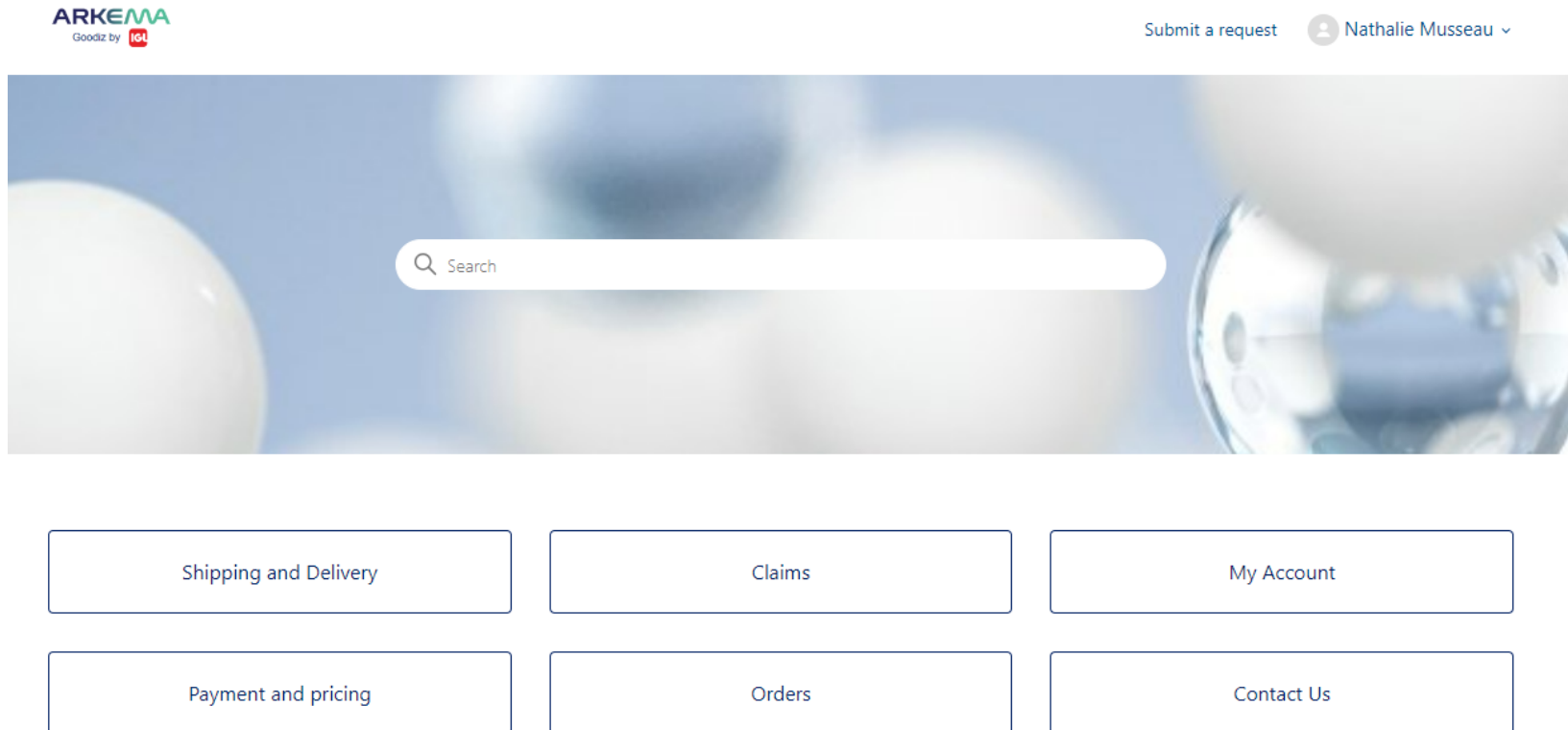
Contact Customer Support

- Please do not hesitate to us at arkema.support@kingswaygroup.fr or call us at +33 (0) 177-75-7660 (international charges may apply)
- Please use the chat option on the home page to contact the Customer Support team
- We are available to answer your questions between 09:00 and 18:00 (CET) on any business day.
- The Customer Support team will be happy to guide you through the General terms of use, the Privacy policy, Site map and will update the Frequently Asked Questions section of the site
- You can also log an issue with the Customer Support Service Desk by following the “Contact us” or “Contact Customer Support” links as shown below



Contacter le service client

FAQ



How to log an Issue Customer Support Service Desk - 1



CUSTOMER SUPPORT TEAM

Need some help with your order?
Contact the Customer Support
Team!

CONTACT US

[General terms of use](#)

[Privacy policy](#)

[Site Map](#)

[Contact Customer Support](#)

[FAQ](#)

Once you have followed the “Contact us” or “Contact Customer Support” links as shown on the right we will ask you to Sign Up for a helpdesk account.

This will take just a minute and will enable us to promptly update on the receipt, work in progress and resolution of any issue you might raise.



Please take only a minute to create an account with Arkema Goodiz service desk.

This will enable us to promptly update on the receipt, work in progress and resolution of any issue you might raise.

The Arkema Goodiz Service Desk Help Center will start operating on 1st of February 2020 and will provide customer service for the Arkema Goodiz shop by Kingsway. You can log an issue, reach us at arkema.support@kingswaygroup.fr, or call us at +33 (0) 177-75-7660 (international charges may apply). The Help Center opening hours are currently between 09:00 and 18:00 (CET) Monday to Friday

How to log an Issue Customer Support Service Desk - 2

Shown below are issue types we think could exist
Please select the type your issue best fits in and follow the link

kingsway




Introducing the Arkema Gift Shop Service Desk Help Center!

The Arkema Goodiz Service Desk Help Center will start operating on 1st of February 2020 and will provide customer service for the Arkema Goodiz shop by Kingsway. You can log an issue, reach us at arkema.support@kingswaygroup.fr, or call us at +33 (0) 177-75-7660 (international charges may apply). The Help Center opening hours are currently between 09:00 and 18:00 (CET) Monday to Friday

Kingsway Help Center

ARKEMA GIFT SHOP Customer Service Desk

Welcome! You can raise a request from the options provided.

What do you need help with? 

General

Logistics

Finance

IT

Claims



Product Questions

Please select if product information is required



Order questions

Please select if you wish to receive additional information about your order



Process Questions

Please select if you have a question or require additional information about the shopping process



Kingsway Help Center / ARKEMA GIFT SHOP Cus...

Product Questions

Raise this request on behalf of

 Boris Tilov


Product name

Please provide the Arkema Gift Shop product name

Description

Please provide the details of the question

Attachment (optional)

 Drag and drop files, paste screenshots, or
browse

Please attach any file pertinent to your request. Valid file names cannot contain: \, /, \", %, *, \$, ?, *. Max. file size is 10 MB

Create Cancel